

MADISON COUNTY CITIZENS SERVICES AGENCY

Post Office Box 1358 Canton, Mississippi 39046-1358 601-391-1993 or 601-855-5710 Fax: 601-391-1997

December 17, 2025

Mr. Gerald Steen, President Madison County Board of Supervisors P.O. Box 608 Canton, MS 39046

Dear Mr. Steen:

Thank you for your continuous support and assistance. On behalf of the citizens of Madison County, Madison County Citizens Services Agency (MCCSA) would like to apply for continued funding for general public transportation services through MDOT. Please find attached an Abstract/Summary of our MDOT Proposal, a Notification of Intent to Apply and MCCSA Transit Information. Please complete, sign and return the Motification of Intent to Apply Form by Tuesday, January 9, 2026.

Thank you for your attention and assistance. Please call me at 601.855.5710, if you have any questions.

Sincerely yours,

Dr. Mary Sims-Johnson, MSW, LCSW

Executive Director of MCCSA

Enclosures

Project Summary/Abstract

Please summarize the proposed project by providing at least the following information: applicant name, type of organization, total cost (including federal 5311 share requested), service area, type of services, hours of operation, number of vehicles operated, number of proposed passenger trips, proposed changes in type or level of service(s), documentation of need that supports the application and relationship of this application to the local coordinated planning efforts.

The Madison County Citizens Services Agency (MCCSA), a public governmental agency, is proposing to continue to operate its 5311 Rural General Public Transportation Program serving the general public and the elderly/disabled populations in Madison County, MS. We are proposing to operate commuter work routes, flexible routes and demand response services Monday through Friday, from 6:00 a.m. to 6:30 p.m. We will provide demand response services on Saturdays from 6:00 a.m. - 10:00 p.m. Additionally, we will provide demand response services on Sunday 8:00 a.m. - 6:30 p.m. Demand response services will be targeted to the general public as well as the elderly and persons with disabilities, including persons with developmental disabilities with a two-day/24-hour advanced call in. Our office hours for daily call in demand services will be Monday-Friday from 8:00 a.m.-5:00 p.m. MCCSA observes all Madison County Holidays.

We propose to operate eleven (13) vehicles with a (195) passenger capacity. MCCSA has (7) ADA accessible vehicles. We are requesting a total budget of \$1,899,604.00 of which \$1,161,634 in 5311 funds is requested, \$572,970.00 from Madison County Board of Supervisors and \$165,000.00 in contracts.

Goals and Objectives for 2026-2027 are:

We are proposing to provide approximately 51,000-52,000 passenger trips in the FY 2026-2027. This projection is based on FY 2024-2025 passenger trip outcomes and data. The demands for Community Transportation in Madison County increased during the 2024-2025 fiscal year.

Objectives:

- A. We will initiate and provide a continuum of community awareness regarding transportation services. It will include the dissemination of transit brochures, and "Hop On Board" flyers. This material will be distributed at employment sites, medical facilities, retail stores, grocery stores, colleges, hotels, restaurants, libraries as well as other places of high general public concentration. This information will also be displayed at our (10) Bus Shelters across Madison County. We will advertise transit services on our website, and through radio public service announcements, open house and other community events and activities, ongoing.
- B. To implement the activities of our Marketing Plan (4 per month) with businesses, agencies, schools, retail stores, social services and hotels across Madison County to increase awareness and transit ridership, ongoing.

- C. To continue to aggressively solicit program support funds from MDOT, RTAP, Contracts, Memorandum of Understanding and other funding resources to enhance the MCCSA Transportation, ongoing.
- D. To discuss and plan coordinated transportation services with all TRANSCON MDOT providers across the region to provide seamless transportation service linkages, ongoing.
- E. To address the identified transportation needs of the citizens of Madison County, ongoing.
- F. To provide exceptional passengers experiences by providing safe, dependable, affordable and professional community transportation services, ongoing.
- G. To continue utilizing hands-free contactless payments (QCARDS) as an innovative and efficient way for passengers to pay fares, ongoing.
- H. To adopt and continue to advance new technologies to enhance efficiency and effectiveness for 21st century transit daily operations, ongoing.
- I. To continue to enhance safety, onboarding and security by utilizing high-definition vehicle cameras, ongoing.
- J. To evaluate the current (7) flexible routes and schedules regarding most accessible services to general public users annually, November 2026.

Need For Transportation Services

Madison County has a total estimated (July 1, 2024) population of 114,247 people (www.census.gov/quickfacts). According to the 2024 Census Report, 16.30% of the population in Madison County is age 65 and over. A total of 10% of the population in Madison County live below the poverty level. In Canton, Mississippi, 33% of the population live in poverty. According to (11.90%) of the population in Madison County used some other means of transportation other than drive a car alone to work.

MCCSA provided 51,244 passenger trips during the 2024-2025 fiscal year. Of these trips, 75% (38,685) were general public, 19% (9,092) were elderly passengers, 14% (7,034) were employment trips, and 5% (2,674) were persons with disabilities. The MCCSA program outcome data and the census data show the impact of Community Transportation in Madison County. The data confirms and projects an ongoing need for Community Transportation services in Madison County.



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PUBLIC HEARING NOTICE RURAL AREA PROGRAM

The <u>Madison County Citizens Services Agency</u> of <u>Canton</u>, Mississippi, is considering applying to the Mississippi Department of Transportation, Public Transportation Division, for assistance through its Rural Area Program to provide public transportation services within <u>Madison County</u>, <u>MS</u>. Funding is available to state agencies, local public bodies and agencies thereof, non-profit organizations, operators of public transportation services in locations other than urbanized Area, and, under special circumstances, private operators of public transportation on a competitive basis to undertake eligible transportation activities.

The goals of the Rural Area Program are: to enhance the access of people in non-urbanized Area to health care, shopping, education, employment, public services and recreation; to assist in the maintenance, development, improvement, and use of public transportation systems in rural and small urban Area; to encourage and facilitate the most efficient use of all Federal funds used to provide passenger transportation in non-urbanized Area through the coordination of programs and services; and to provide for the participation of private transportation providers in non-urbanized transportation to the maximum extent feasible.

The purposes for which these funds can be used for capital purchases that include such items as support vehicles, communication equipment, wheelchair lifts, etc.; administrative costs that include such items as salaries, office supplies, insurance, etc.; and operating expenses that include driver's wages, fuel, oil, etc. More specific details regarding eligible activities, program requirements and the program criteria will be provided at a public hearing which will be held at MCCSA 1883 Hwy 43 South Suite-M Canton, MS 39046, on Thursday, January 22, 2026, at 5:15 p.m.

The purpose of this hearing will be to obtain citizen input into the development of the application.

NOTIFICATION OF INTENT TO APPLY FOR FEDERAL ASSISTANCE AVAILABLE FOR PUBLIC OR PRIVATE NON-PROFIT ORGANIZATIONS TO PROVIDE TRANSPORTATION SERVICES TO THE GENERAL PUBLIC IN NON-URBANIZED AREA

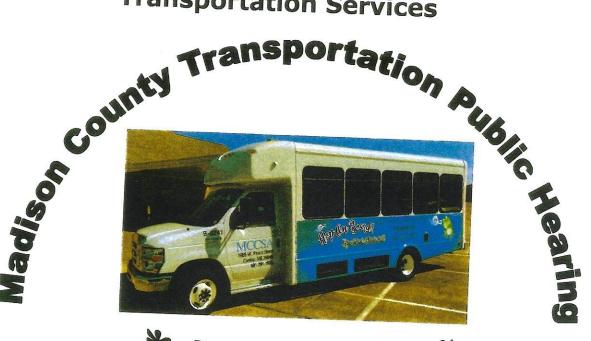
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NOTE: Notification of Intent to Apply for Federal Assistance must be submitted to the city and county elected officials of all counties served. A copy of the responses must be included with the application package. The applicant must include a list of all cities, and county elected officials sent Notice of Intent to Apply.

NOTICE

Public Hearing

Transportation Services







Thursday, January 22, 2026 5:15 p.m.

Madison County Citizens Services Agency 1883 Hwy 43 South Suite-M Canton, MS 39046

> Thank you Madison County Citizens Services Agency 1883 Hwy 43 South Suite-M Canton, MS 39046 (601) 855.5710 (601) 855.5662